

Public Input to the FCC
Telecommunications Relay Service Docket CG 03-123
September 14, 2006

Hello. My name is Sandra Suarez. I'm from Baltimore, Maryland. And I'm here because sometimes when I'm watching TV, the closed captions do not work and sometimes the open captions show up or they don't work.

VRS -- you know, sometimes when I call, I wait for a long time before I can get an interpreter online. And for Relay, sometimes when I'm using AIM, it doesn't work, AIM through internet relay -- VRS provider through the internet. The relay through aim.

Sometimes the captions work, they don't work on the television.

So -- and I get videotapes and they are not closed captioned and so that's it.

Thank you for listening.

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